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# Finchloom PhishPrevent, Jordano's, and Microsoft 365 Business Premium

For over 100 years, Jordano's has been the Food and Beverage distribution powerhouse in central California. Their IT department had been tasked with providing additional security and mail protection for the company's Microsoft 365 Users and they needed to find a solution that would integrate seamlessly and provide what was needed. Finchloom's PhishPrevent

was selected as the turn-key, managed service to apply security best practices, User training, and ongoing support for email and identity for Microsoft 365.



## AT A GLANCE

Customer: Jordano's, Inc.

Website: [jordanos.com](http://jordanos.com)

Customer Size: Medium (50 - 999 employees)

Country: United States

Industry: Wholesale distribution

Products and Services: Microsoft 365 and Exchange Online



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## Customer Challenges

With employees working in the office and from home, Jordano's needed a way to protect their employees email and identity and to provide them with secure remote access. Executive management wanted to give all employees an additional tool to use to combat phishing and business email compromise.

## Partner Solution

Since Jordano's was already a Microsoft 365 Business Premium subscriber and their email had been migrated to Exchange Online, it was easy for Finchloom to implement PhishPrevent and start securing and managing their email and identity threats.

The process started by locking down their Microsoft 365 tenant, utilizing Azure AD, and applying security best practices like multi-factor authentication. Then, we rolled out our easy-to-use "Report Phishing" button to all Users in their Outlook client. We trained the Users, did our first phishing simulation, and the Users are now reporting suspicious emails!

## Customer Benefits

Jordano's did not need to purchase a new solution suite from a vendor to protect their Users from email and phishing attempts. PhishPrevent was a simple, easy to use, add-on service to Microsoft 365 delivered by a trusted Microsoft partner.

Jordano's IT staff members now get monthly reports showing the number of attacks thwarted and the top activity in the organization related to suspicious behavior and they did not need to hire outside security specialists to protect the company.

The customer was looking at competitor tools like KnowBe4 and Cofense, but decided they would need to hire an additional IT staff member to manage the processes. PhishPrevent was a total all-in-one solution.

Receiving monthly reports is a real eye opener for the customer. They can show IT staff and executives how many attacks are being prevented with the help of PhishPrevent.

The customer didn't need to acquire any new products, hardware, or learn any new software. PhishPrevent is a turn-key solution that attaches to Microsoft 365 and Exchange Online.